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ROUTING AND RECORD SHEET

SUBJECT: (Optional)

Update to the OL Briefing Book

FROM

IMSS/OL

EXTENSION

NO.

DATE

24 November 1986

TO

building)

DATE

RECEIVED

FORWARDED

OFFICER'S
INITIALS

COMMENTS (Number each comment to show from whom to whom. Draw a line across column after each comment.)

1.

Attached is a copy of the IMSS section in the present OL Briefing Book. There have been many personnel and organizational changes since the last update.

The OL Briefing Book is used by new OL employees, visitors from other offices and in many briefing sessions. Therefore, it is important to keep the information in it current. Please update the data on the attached pages and return to me by COB 2 December. It is due to the AEO/OL the following day.

The following are areas of primary update responsibility for each of you:

Tony - C/IMSS (p.7) & IMSS (p.8)

Paul - DC/IMSS (p.7) & IMSS (p.8) & CLAS (p.10)

Bill - DAS (p.11)

John - Regulations (p.10) & Plans (p.9) & IMSS (p.8)

Luree - HCRB (p.12) & HSRB (p.14)

Mike - Records Mgmt (p.14)

Bob & Marie - Plans (p.9) & IMSS (p.8) & Regulations (p.10)

Thanks

-Bob

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Information and Management Support Staff

The OL Information and Management Support Staff (IMSS) acts as an advisory body for and is directly responsive to the Director of Logistics (D/L). Its interaction with other OL staffs and divisions affords IMSS a broad overview of logistics activities and requires IMSS members to keep abreast of OL's many and varied support projects. Included in its wide range of responsibilities are to:

1. Support OL projects and programs through reviews, surveys, evaluations, analyses, studies, reports, monitoring, maintenance of records and statistics, and liaison with other components and with other Federal agencies.
2. Ensure that applicable policies, procedures, regulations, and statutes are established, published, and disseminated.
3. Manage a facility that centralizes control of automated data processing applications within OL.
4. Oversee the overall development of the Commercial Logistical Applications System (CLAS).
5. Afford records management support to OL components.
6. Review and process to adjudication all claims submitted by Agency employees for loss of or damage to their personal property; and review and adjudicate Reports of Survey on the loss, damage, or destruction of government-owned and/or government-controlled property.

In addition to managing his Staff's day-to-day activities, the Chief, IMSS serves as:

1. Chairman, Headquarters Claims Review Board.
2. Chairman, Headquarters Survey Review Board.
3. Chairman, MLD Panel.
4. Agency representative on the Interagency Committee on Metric Policy.
5. OL coordinator for the Suggestion and Achievement Awards Committee.

Detailed responsibilities of IMSS are listed in LI 1-14-7 and LI 1-14-17. They are described briefly in the functional sections that follow.

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Commercial Logistical Applications System

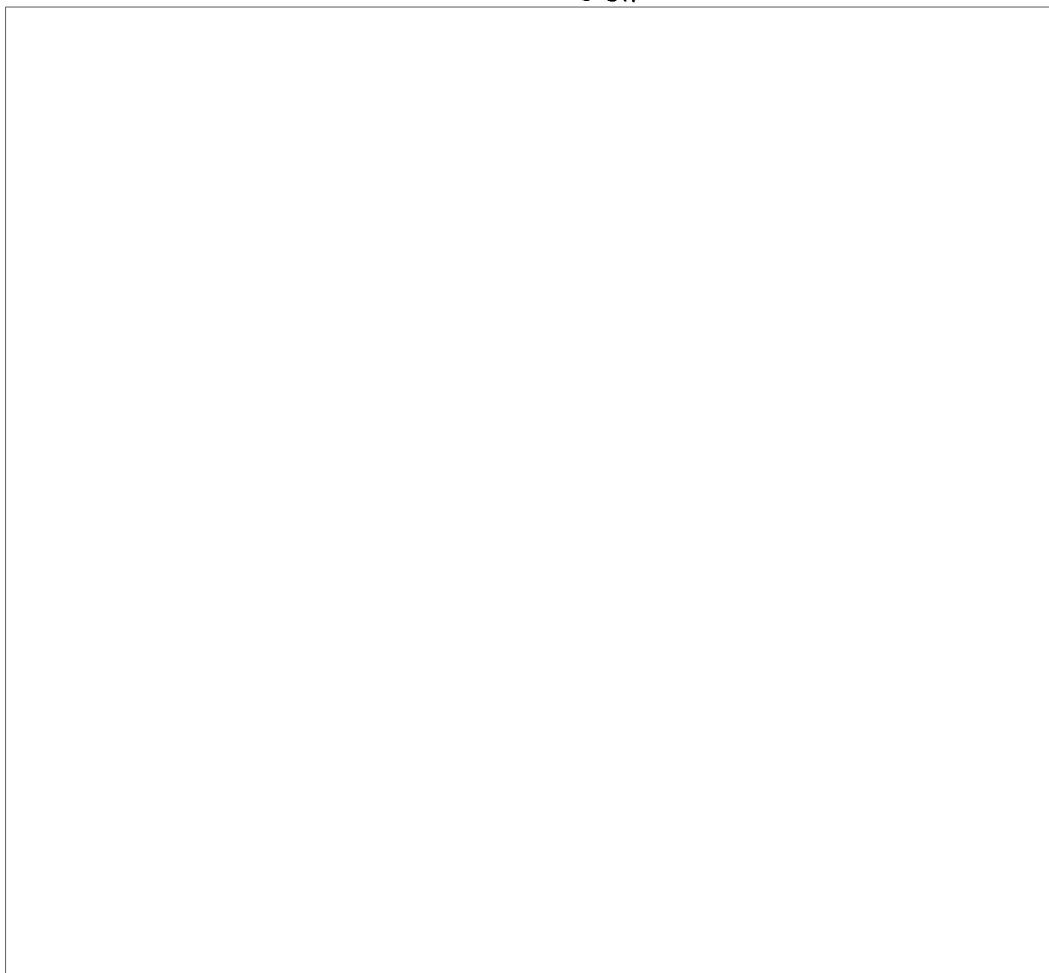
IMSS has continued to serve as the focal point in the development of a major OL initiative—the creation of the Commercial Logistical Applications System (CLAS), formerly the Logistics Integrated Management System (LIMS). CLAS is an automated system that will efficiently serve OL's support mission of acquiring materiel and services for the entire Agency.

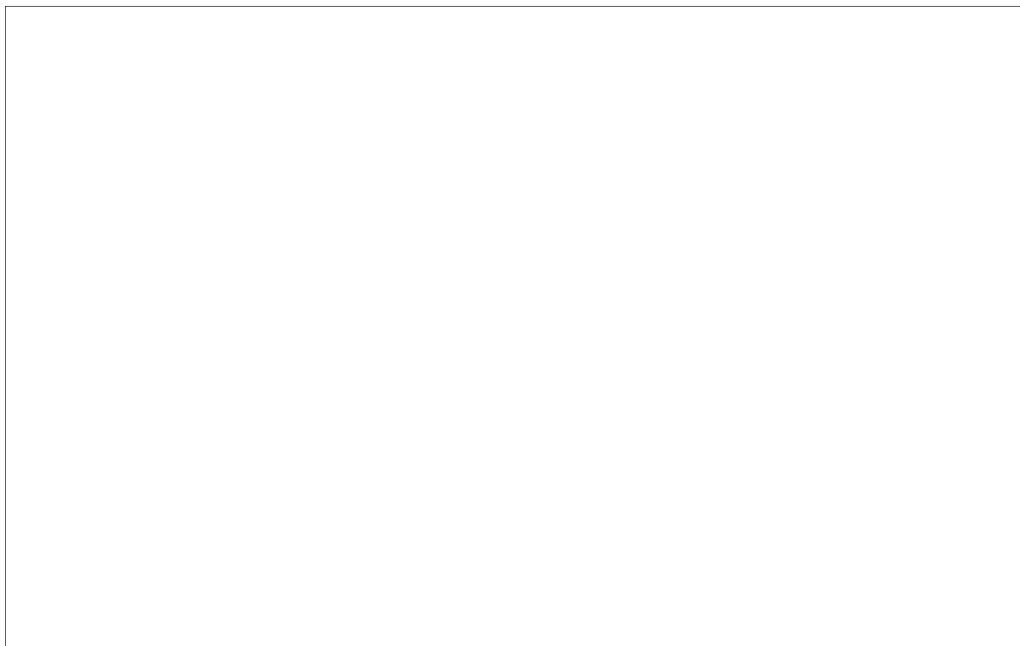
A decision was made to explore the feasibility of using commercially packaged software to meet CLAS requirements. IMSS, working with Office of Information Technology (OIT) personnel, performed functional and technical evaluations of products. A proposal on software acquisitions was made and is being evaluated by OIT.

Regulatory Policy

As one of its many functions, IMSS has the responsibility within OL for originating and/or reviewing regulatory issuances. Activities during FY-1985 included the following:

1. Originated published revisions of:



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The dynamic nature of OL's regulatory program is evidenced by the large numbers of Logistics issuances noted in the above categories.

In addition, IMSS reviewed, on behalf of the D/L, 41 proposed revisions to Agency regulatory issuances originated by other Agency components. (This figure does not include the numerous proposed revisions and new issuances that IMSS reviewed without submitting formal comments/concurrence.)

Data Administration Service

The Data Administration Service (DAS), now in its second year of servicing OL word and data processing needs, continued in its focal point role of improving automated information management throughout the Office. The Chief, DAS, who also serves as a Deputy Chief of IMSS, is supported by a centralized staff of 17 and a decentralized staff of 30.

Highlights of FY-1985 included the following:

1. Inventoried and documented approximately 581 word and data processing equipment items.
2. Continued expansion of Wang word processing equipment facilities to provide improved communication links and a broader range of capabilities.
3. Rebuilt the Agency Standard Automated Property System (ASAPS), which was accepted by 35 Agency-wide users.

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Now that its enhanced features are known, new users are in queue to acquire the system.

4. Implemented the new management information system in the Printing and Photography Division. Additional features and enhancements will continue to be added.

5. Installed logistics-oriented personal computers at two major bases of the Office of Communications on a test basis.

6. Modified the operating software within the Contract Information System (CONIF) to permit electronic funds transfer (ETF) for vendor payment via the Office of Finance and Treasury Department.

7. Filled most DAS vacancies by placing special emphasis on acquiring qualified part-time computer assistants who could support data input requirements resulting especially from CONIF's increasingly heavier workload and end-of-year closeout activities.

Subsequent to a desk audit by the Position Management and Compensation Division, Office of Personnel, five DAS positions were upgraded. These higher entry-level positions considerably improve the ADP career ladder within OL.

Headquarters Claims Review Board

An IMSS activity having Agency-wide impact is the review and adjudication of personal property claims submitted by Agency employees.

The Chief, IMSS chairs the Headquarters Claims Review Board (HCRB), whose members include the Administrative Officer, DCI; Special Support Assistant to the DDA; legal advisor from OGC; and representatives of the DDI, DDO, and DDS & T. Each HCRB member reflects the interest of his office both in resolving areas of concern in the claims review process and in identifying policy or regulatory modifications needed.

The Headquarters Claims Review Officer (CRO), located in IMSS, reviews and adjudicates personal property claims in accordance with the enabling legislation and Agency regulations, and guided by precedent, guidelines, past experiences, and the procedures of other government entities.

Most of these claims result from losses or damages:

1. Incurred during PCS movements of household effects and airfreight, or to property in long-term storage, or to property in government-assigned quarters (caused by fire or flood, etc.).

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2. Suffered due to theft of personal property while on TDY as well as theft of property from government-assigned quarters.
3. Sustained by privately owned vehicles occurring in transit, as authorized under Agency travel regulations.

The CRO briefs PCS and TDY overseas and domestic departees attending the following:

1. Office of Training and Education (OTE) Overseas Orientation Course.
2. Office of Communications Overseas Orientation Program

3. Field Administration Course held at the OTE

4. DS & T Career Trainee Course presented by OTE at the Chamber of Commerce Building.

The unclassified pamphlet, "Government Liability for Personal Property Claims," was updated during FY-1985 and distributed Agency-wide. It can be obtained through area support offices, the Travel Processing Branch (TPB) and the Family and Employee Liaison Office, Office of Personnel (OP), and the HCRB. It is used as a handout at the above-mentioned training courses.

The pamphlet offers valuable information on claims processing procedures, the maximum amount payable for a valid claim, and category limits on certain kinds of property. OP/TPB encourages individuals anticipating TDY or PCS assignments to seek guidance from the HCRB regarding protection of their personal property during transit or assignments.

Personal Property Claims Statistics for FY-1985 are as follows:

1. Claims Received—
2. Claims Adjudicated— Of the Claims Adjudicated:
 Amount claimed
 Amount paid (after depreciation and disallowances)
 Disallowed/Category Limits
 Disallowed/Other (loss not covered under Claims Act)
3. Claims paid by third parties/no further reimbursement

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4. Claims returned to originating office for settlement by Operating Official (\$300 or less) — [redacted]

5. Claims denied (negligence, not incident to service, etc.) [redacted]

6. Claims appealed — [redacted]

Headquarters Survey Review Board

The Headquarters Survey Review Board (HSRB) reviews and adjudicates Reports of Survey on the loss, damage or destruction of government-owned and -controlled property in accordance with the principles and policies [redacted]

Membership on the HSRB is the same as the HCRB.

The CRO serves as the HSRB Survey Officer and is responsible for initially reviewing and evaluating Reports of Survey and for developing a recommendation for the Board's concurrence.

Most Reports of Survey involve damage to government-owned or -controlled (rented) vehicles that are involved in automobile accidents. Others involve the loss of government property in the possession of Agency employees for the purpose of executing work functions.

A total of five Reports of Survey were adjudicated in FY-1986.

Records Management

IMSS is responsible for providing advice and guidance to OL managers and designated records custodians of various staffs and divisions within OL on all phases of records management from the creation of records, through their use and maintenance, to their final disposition.

The OL Records Management Officer:

1. Conducts and/or coordinates annual inventories of OL record holdings, safes, and forms.
2. Approves and/or provides guidance on the acquisition of filing equipment and supplies, microfilm systems, applications, and copier equipment.
3. Develops and maintains control schedules for the disposition of OL machine-readable and paper records, including vital records.

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4. Approves the restocking of all OL forms.
5. Makes recommendations regarding filing systems used in OL.
6. Reviews and coordinates on changes to the National Security Classification Guide as it impacts on OL requirements.
7. Processes requests received under the Freedom of Information and Privacy Acts as well as from the Justice Department.